



**1:30 - 5:00**

**REGISTRATION OPENS**

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**5:15 - 5:45**

**VENUE TOUR:  
STORMONT VAIL EVENTS CNT. (SVEC)**

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**6:00 - 9:00**

**WELCOME RECEPTION**

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**8:00 - 8:30**

**REGISTRATION OPENS**

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**8:30 - 9:30**

**EDUCATION SESSION #1:  
LOOKING AFTER YOURSELF & YOUR TEAM**

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**9:30 - 9:45**

**NETWORKING | BREAK**

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**9:45 - 10:45**

**KEYNOTE SPOTLIGHT:  
SPILL THE TEA!**

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**10:45 - 11:00**

**NETWORKING | BREAK**

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**11:00 - 12:15**

**TOWN HALL LUNCHEON**

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**12:15 - 1:00**

**VENUE TOUR:  
WASHBURN UNIVERSITY**

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# TUESDAY AFTERNOON

**1:00 - 1:30**

**NETWORKING | BREAK**

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**1:30 - 2:30**

**EDUCATION SESSION #3:  
HARVESTING STRENGTH: TOOLS FOR  
MANAGING VENUE CRISIS**

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**2:30 - 2:45**

**NETWORKING | BREAK**

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**2:45 - 3:45**

**EDUCATION SESSION #4:  
CLOSING THE DEAL**

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**3:45 - 4:00**

**NETWORKING | BREAK**

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**4:00 - 5:00**

**EDUCATION SESSION #5:  
DIFFICULT CONVERSATIONS ACROSS  
THE GENERATIONS**

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**5:15 - 6:15**

**VENUE TOUR:  
TOPEKA PERFORMING ARTS CENTER**

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**6:15 - 6:45**

**HAPPY HOUR  
TPAC**

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**8:00 - 8:30**

**REGISTRATION OPENS**

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**8:30 - 9:30**

**EDUCATION SESSION #6:  
CONSENSUS BUILDING**

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**9:30 - 9:45**

**NETWORKING | BREAK**

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**9:45 - 10:00**

**KEYNOTE INTRODUCTIONS &  
SPONSORS**

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**10:00 - 11:15**

**KEYNOTE SPOTLIGHT**  
**CAM AWESOME - BECOMING AWESOME:  
IF YOU CAN FAIL WITHOUT BEING  
DISCOURAGED, SUCCESS BECOMES INEVITABLE**

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**11:15 - 12:00**

**LUCHEON**

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**12:00 - 1:30**

**CERTIFICATION SESSION  
VSG CROWD MANAGER TRAINING**

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**1:30 - 1:45**

**NETWORKING | BREAK**

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**1:45 - 4:00**

**BONUS CERTIFICATION SESSION  
STOP THE BLEED**